

**Description:**

To regulate the outfitting and guiding industry for the explicit purpose of safeguarding the health, safety, and welfare of the public. The results of these efforts help to promote awareness of recreation and tourism in Idaho, and also assist with conservation efforts to preserve the state's fish, wildlife, and natural resources.

**Major Functions and Targeted Performance Standard(s) for Each Function:**

1. Analyze applications and qualify potential licensees.

A. Complete applications are to be processed within seven (7) days.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
90%	94%	96%	98%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
98%	98%	98%	98%

B. Incomplete applications will be resolved within thirty (30) days.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
90%	94%	95%	96%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
97%	98%	98%	98%

2. Implement and conduct an informative education/information program.

A. Educational programs will receive priority attention at all times. Development of new printed materials will continue, as well as increased public meeting participation.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
92%	96%	96%	96%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
96%	97%	97%	97%

3. Maintain an effective program to ensure compliance with state outfitter and guide law.

A. Investigations into formal complaints against outfitters and guides will be initiated within fourteen (14) days and resolution determined as soon as possible.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
98%	98%	98%	98%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
98%	98%	98%	98%

## Outfitters and Guides

### Outfitters & Guides Programs

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B. Alleged unlicensed activities will receive priority attention as resources permit.

Actual Results			
<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
82%	88%	92%	92%
Projected Results			
<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>
92%	93%	93%	94%

#### Program Results and Effect:

Licensing of qualified individuals to provide outfitter and guide services to the public is the Board's primary concern. Board staff routinely tries to process complete applications for initial license issuance or renewal within seven (7) days. In the last year, the Board has improved licensing to where licenses are typically being issued within three days. This was done by making changes to licensing procedures and by using an "on-line" licensing for guide renewals. New programs that deal with outfitter tag allocation and which were mandated by the Legislature and the Idaho Fish and Game Commission have created a significant additional workload for the agency. The office processed over 2,800 licenses in FY 2003. The Board's education/information program has progressed very satisfactorily. Public presentations, agency and industry training seminars, informational brochures, and media efforts have steadily increased and improved during this period. The Board rewrote procedures for outfitter application and amendment this year. New instruction manuals were provided and training provided statewide. The Board is more effectively using internet and web based information system to communicate with the public. Enforcement of outfitter and guide laws continues to demand increasing amounts of staff time and resources. Our revised approach to obtain compliance with the law through education rather than rigorous enforcement actions has continued to meet with positive results and strong approval from within and outside the industry. Our ultimate goal and responsibility is to protect the public health, safety, and welfare, and assist with the proper regulation and use of the environment and natural resources of the State of Idaho. The Board has also stepped up efforts to better manage outfitter use of assigned areas in order to improve outfitted opportunities sought by the public and to allow individuals interested in establishing a to have a change to apply for an area that is being underutilized.

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